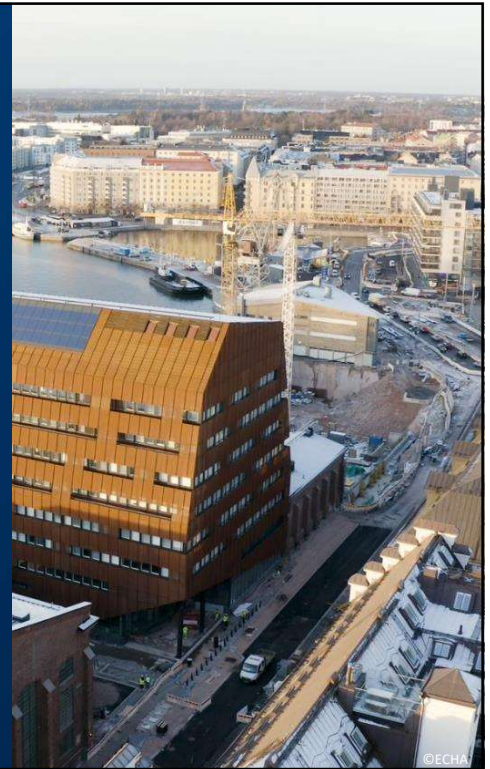


Poison centre notifications - status and support

13th BfR User Conference
21 September 2022

Daniele Ape

Poison Centres Team
Submission and Processing Unit
European Chemicals Agency



1

Table of Content

1. Annex VIII and implementation of the harmonised system – Providing the tools
2. Two+ years into the harmonised system - where we are
3. ECHA support: The Helpdesk and main issues
4. Additional supporting channels and tools
5. What's next

2

2

Annex VIII and implementation of the harmonised system – providing the tools

3

3



Harmonisation is key

- Same (relevant and complete) information requirements available to all Poison Centres and Appointed Bodies (AB)
- Preparation of data in a harmonised format
- Facilitate identification of the mixture



echa.europa.eu

4

4

Going further than that...

- (Optional) Preparation and submission of dossiers possible via central system (ECHA portal)
- (On demand) Tools to include format in industry's own system and automatic submission
- (Optional) Central searchable database for Poison Centres (PCs) and Appointed Bodies (ABs)
- (On demand) Automatic delivery of information to AB's own database

Tools development

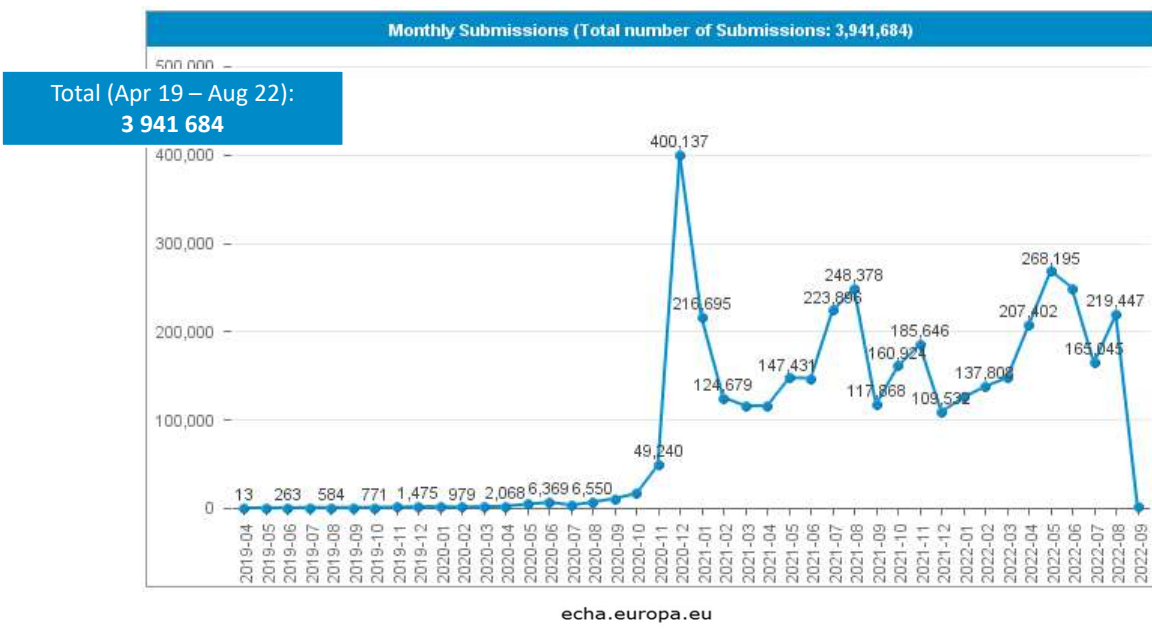
Before 2017	Art.45: Differences in formats, information available to PCs and submission systems
2017	Annex VIII publication
2018	<i>Consultations and development</i>
2019	Submission Portal live (April) Submissions available to PCs/ABs via central database
2020	Group Submission and Standard Formulas features available (<i>October</i>)
2021	Additional features available, e.g. disabling (<i>October</i>)
2022	Validation assistant refinement and system maintenance...

1st compliance date

Two+ years into the system – where we are

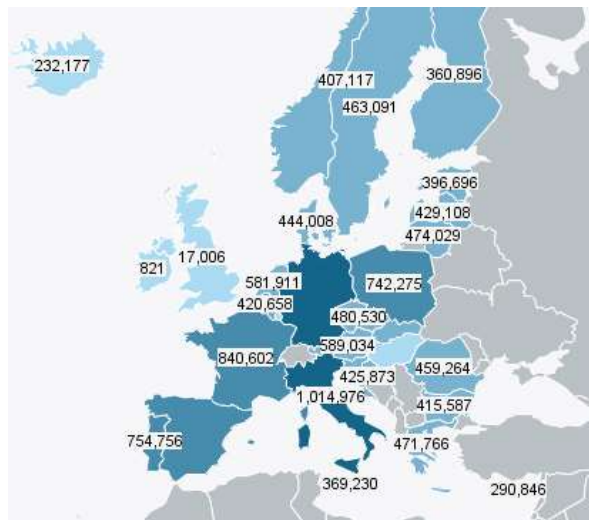


Submission figures



Submission figures

1. Italy - 1 014 976
2. Germany - 1 006 585
3. France - 840 602
4. Portugal - 754 756
5. Poland - 42 275
6. Spain - 737 841



Submission figures – Jan '21 to Aug '22



IUCLID cloud

5% use the prepare & submit online in the Cloud. Easy alternative for small to medium sized companies



Upload & submit

10% prefer to prepare offline in downloaded IUCLID. PCN format and IUCLID updates to be maintained.



System-to-system

85% of submissions made automatic fashion. Smaller number of companies!

Member States overview



→ All Member States to use ECHA systems



→ e-Delivery or PCN database



→ 28 out of 30 MS currently accept



→ Fees, language, placing on the market

Overview table available at: <https://poisoncentres.echa.europa.eu/appointed-bodies>

11



11

The ECHA Helpdesk support and current main issues

12

12

New page and contact forms for ECHA support

Helpdesk support

I am from a company or a member of the public and I need

- Regulatory support**
REACH, CLP, BPR, PIC, WFD (SCIP), POPs, DWD, EUON, EUCLEF ...
- Technical support**
IUCLID, REACH-IT, R4BP3, chemical data on ECHA website...
- Additional support**
Invoicing, access to documents, speaking requests, visits to ECHA...

I am from an EU/EEA national authority and I need

- Authority support**
- Regulatory support**
- Technical support**



Contact details

Mailing address

P.O.Box 400
00121 Helsinki
Finland

Switchboard:
+358-9-686180

Telefax:
+358-9-6861 8210

Visiting address

Telakkakatu 6
00150 Helsinki
Finland

Opening hours

Press

[How to get to ECHA \[PDF\]](#)

Regulatory support

ECHA and the national helpdesks work together to provide support to companies on the REACH, CLP and Biocidal Products regulations.

National helpdesks are the first contact points for REACH and CLP questions. Consult the tables below to see who can best help you with your query.

National helpdesks

Contact your national helpdesk on the following questions:

REACH and CLP

- Regulatory and scientific questions from **EU and non-EU** companies on REACH, CLP (including poison center notifications (PCN))

BPR

- Active substance approval – dossier evaluation
- Annex I inclusion
- National authorisation
- Mutual recognition
- Simplified authorisation
- Same biocidal product authorisation
- Parallel trade
- Treated articles
- National laws
- Classification, labelling and packaging of biocidal products
- National fees
- Enforcement
- Scope questions – including Art 3(3) requests

[Contact your national helpdesk](#)

ECHA

Contact us on the following questions:

<p>REACH and CLP</p> <ul style="list-style-type: none"> REACH and CLP submission and process Evaluation Ongoing disputes and pending litigation Annex XV SVHC dossiers (or Rot) proposed by ECHA or Commission Complex borderline cases of substance in articles ECHA's fees and charges Questions that require harmonisation and consultation with the European Commission Other policy related questions <p style="text-align: center;">REACH</p> <p style="text-align: center;">CLP</p>	<p>BPR</p> <ul style="list-style-type: none"> Active substance approval – peer review Article 95 Review Programme Data sharing and inquiry Classification & labelling of active substances Union authorisation Technical equivalence ECHA's fees ECHA's guidance <p style="text-align: center;">BPR</p>
---	---

Other regulation or service

- [Waste Framework Directive \(WFD \(SCIP\)\)](#)
- [Prior Informed Consent regulation \(PIC\)](#)
- [Persistent Organic Pollutants Regulation \(POPs\)](#)
- [European Union Observatory for Nanomaterials \(EUON\)](#)
- [EU Chemicals Legislation Finder \(EUCLEF\)](#)
- [Drinking Water Directive \(DWD\)](#)

What needs to stay with ECHA

Overview of REACH & CLP enquiries remaining for ECHA	
REACH	<ul style="list-style-type: none"> Submission-related questions (dossier, joint submission, notification) Evaluation questions Questions on on-going data-sharing disputes Questions on Annex XV dossiers by ECHA/COM Process-related questions on nanomaterials Purely scientific questions Questions on pending litigation Newly adopted policy questions
CLP	<ul style="list-style-type: none"> Submission questions on C&L notifications Questions on CLH submission Submission questions on requests for alternative name
Other	<ul style="list-style-type: none"> SCIP and PIC questions Questions on inventories , IT tools and data dissemination Questions on ECHA's fees and charges BPR questions



NEW: division of tasks for REACH and CLP

REACH and CLP questions

For questions on REACH and CLP, in most cases, your first point of contact will be your national helpdesk. However, questions on certain topics may be sent directly to ECHA.

National Helpdesks competences

Regulatory and scientific questions from EU and non-EU companies on REACH

ECHA competences

REACH and CLP questions

Regulatory and scientific questions from EU and non EU companies

Submissions
Evaluation
Ongoing disputes
SVHC dossiers
SCIP
Policy related



Criteria for distribution to national helpdesks

Criterion for **EU/EEA based companies**: the national helpdesks of the Member state where you are based.

Criterion: **EU/EEA country of import/activity**, as reflected in the new REACH and CLP contact forms; uniform redistribution to NHDs when possible.

Your request

Request type *

Topic *

Reply from your national helpdesk/competent authority

When you have contacted your national helpdesk or competent authority before (also by phone), insert their full reply here. You can specify your concerns in the 'Question' field.

EU/EEA or Non-EU *

EU/EEA country of import/activity *



Let's focus on PCN: who should I contact in case of need?

- Questions about the scope, roles in the supply chain, or duties: your **national helpdesk**
- When preparing your notification dossier: your **national helpdesk**
- Once you have submitted your dossier and have a business rule failure: **ECHA**



17

17

Questions to be sent to your **national helpdesk**

Ex1: obligations in case of toll formulation. Placing on the market and notification obligations

Ex2: Non EU suppliers and issue with sharing information. Options to fulfill the obligations

Ex3: EU suppliers and issue with sharing information (e.g. only the SDS). Options to fulfill the obligations

18

18

Questions to be sent to **ECHA**

Ex1: Business rules failure, issue with the messages and/or unclear how to fix the shortcoming. How can I fix my dossier to get it through?

Ex2: Member States implementation status. Information in the Overview Table and confirmation of reception. What is going on?

Ex3: I want to use the System-to-System option to send my notifications. How should I proceed?

19



19

How the questions get to the national helpdesks

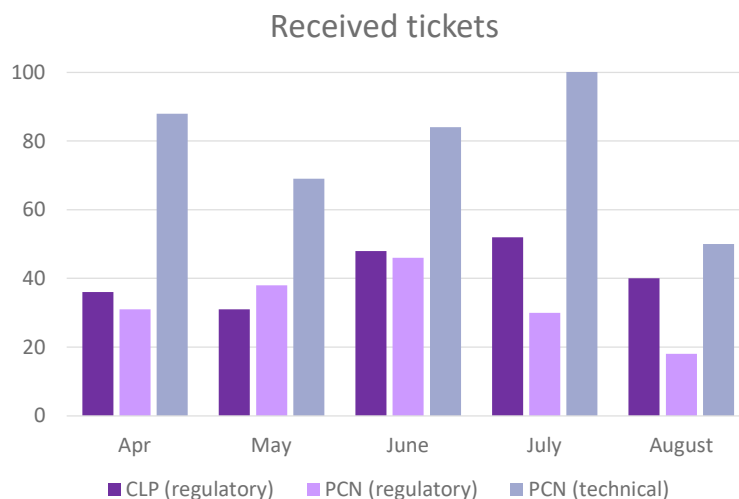
- Directly from the customer
- ECHA will re-direct the customer to the appropriate national helpdesk for EU and non-EU questions
- ECHA will keep track of the numbers of queries re-distributed
- National helpdesks can ask ECHA for support (Helpnet network)
- Companies can ask ECHA after contacting NHDs, providing the reply from the national helpdesk and explaining their concerns

20



20

Overview of PCN enquiries April - Aug 2022



21

21

Current issues: MiM identification

Issue: Dossier fails if a **MiM** was notified for **industrial use only** and is included in a mixture intended for consumer/prof uses (BR569)

Reasoning: The relevant use (and information requirements) depends on the *final* use of the mixture, including when used in the formulation of another mixture.

Way forward: request the supplier to update the MiM's notification (i.e. cannot be a *limited* submission).

Otherwise cannot identify the MiM with UFI only (note: the supplier may be non-compliant)

22

22

Current issues: Assets transfer

Issue: Following **merging or aquisition of legal entities**, submissions cannot be transferred from original Legal Entity (LE) to different/new LE

Reasoning: No asset transfer functionality available.

Dataset including LE information is delivered to AB or stored in Interact portal, submission always needed to update the information.

Complex due to need for consistency between LE ECHA account and LE dossier

Way forward: Make a new submission from new LE account and containing new LE information.

Dataset can be shared.

23



23

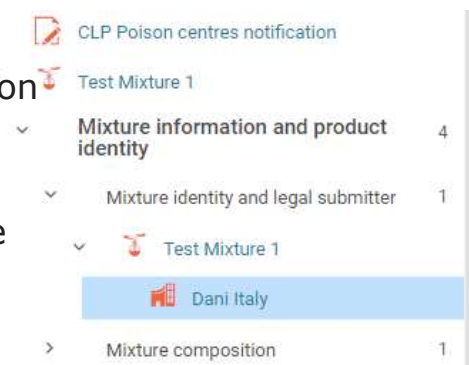
Current issues: Legal entity information change

Issue: Changes in (existing) **LE information** (e.g. company name) lead to misleading/wrong information available to AB/PC

Reasoning: Changes in ECHA account are not automatically reflected in dossier received by AB/PC.

Common case: discrepancy between name of dossier submitter and duty holder information

Way forward: Changes need to be pro-actively made in the dossier as well before submitting the update



24



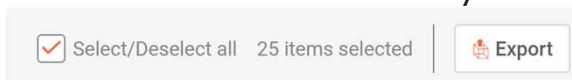
24

Current issues: IUCLID data import/export

Issue: export/import of IUCLID databases

Reasoning: business need to switch away from existing IUCLID installation (e.g. from local IUCLID to IUCLID Cloud)

Way forward: IUCLID allows for batches of datasets and dossiers to be exported as i6z. Batches are made by selecting all items in list of items.



Resulting file can be imported directly into any IUCLID installation. Important to export and import related support material (e.g., Legal entities, Templates). Refer to IUCLID manual for more complex cases.

25



25

Current issues: System-to-system and multiple failures

Issue: Same submission **failing multiple times**

Reasoning: Automatic submission systems keep submitting and failing for the same reason, possibly with no intervention of the operator (e.g. UFI format incorrect due to hidden characters).

Way forward: Request to put in place an alert system to detect multiple failed submissions for same reason and in short time. Allow manual intervention to avoid jamming the system.

26



26

Current issues: Information flow

Issue: Downstream users' **lack of information** about composition and/or MiM's identification

Reasoning: Lack of information exchange from/to supplier, about mixture identification (e.g. non-EU supplier) and/or customer's plans (supplier unaware of market placement).

Way forward: Improve communication; make best use of UFI.

- Protect confidential information about composition;
- Can be submitted voluntarily by non-EU supplier's "delegate".


Available support channels and tools


The ECHA PC website


Main reference for submitters





Regulatory Guidance, Q&As, videos and contact forms

- 

Prepare & submit PCN
- 

PCN format
- 

UFI Generator
- 

EuPCS
- 

S2S
System-to-system service

Practical guide for dossier preparation, Access to Submission Portal

Format, Guide for developers, Validation rules list

UFI generator and validator

European Product Categorisation system details

How to access the System to System (S2S) service



Support available in German*



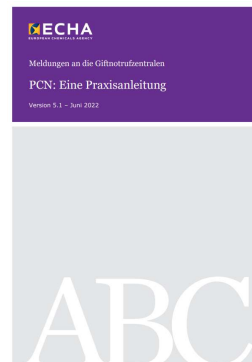
1. Verpflichtungen kennen
2. Standard-Informationsanforderungen kennen
3. Eigenes Portfolio kennen
4. UFI verwenden

Schritte für die Industrie

Gemäß Anhang VIII der CLP-Verordnung sind Importeure und nachgeschaltete Anwender, die gefährliche Gemische in der EU in Verkehr bringen, verpflichtet, bestimmten Stellen bestimmte Informationen über ihre Gemische zu übermitteln. Der Anhang stellt ferner ein harmonisiertes Format für Mitteilungen vor. Die Giftinformationszentralen benötigen die in den Mitteilungen enthaltenen Informationen zum Zwecke der gesundheitlichen Risikoprüfung bei Zwischenfällen mit diesen Gemischen. Diese Daten unterstützen die Industrie in Bezug auf ihre Verpflichtungen gemäß Anhang VIII. Die Empfehlungen basieren auf den aktuellsten verfügbaren Informationen.



Regulatory Guidance document



Practical Guide on dossier preparation

*And all EU languages



System to system support



Submission service available for companies that want to use their own IT systems to submit regulatory information

Automated approach:

PCN format included in own IT system

Dossier prepared in own IT system

Automatic transfer of dossier to the ECHA Submission portal

Note:

- Validation possible only upon submission
- IUCLID updates to be maintained by the user

31



31

System to system support



S2S support pages available (not only PCN):

- General information on the service
- S2S service manual
- Terms and Conditions
- Developers' Guide to the IUCLID format
- "Application programming interface" (API) specifications
- Specific news subscription

<https://echa.europa.eu/system-to-system-submission-service>

32



32

The LinkedIn Groups



3 relevant Groups managed directly by ECHA and addressed to all stakeholders, in particular submitters and software providers

- *ECHA's poison centre notification group – Annex VIII to CLP*
- *ECHA's system-to-system submission support network*
- *ECHA's IUCLID group*

- ✓ Updates and news
- ✓ Ask regulatory and technical questions and find answers to common problems
- ✓ Share experience and solutions with other members



33

What's next

34

34



The Present and the future

- PCN IT solution moved to maintenance mode
 - Hosts all features that support you to be compliant
 - Continue to improve but no major developments foreseen (e.g. clean validation rules backlog and fine tune existing rules)
 - Monitor ongoing CLP revision (definition of duty holder in Article 45, minor changes in Annex VIII, new hazard classes, online sales)
 - Original working groups merged in one PCN Stakeholders Group; less regular meetings; mainly to share information

October '22 release

- No major format changes (next format changes release in April '23)
- Further work on agreed validation rules (e.g. Group Submission)
- Improved navigation tree
 - Improved information visualisation
 - Expandable records now reduced; access specific information; records on demand, on dedicated window.
 - Possibility to reuse existing records via cross-reference as alternative to create new records

Thank you

daniele.ape@echa.europa.eu

echa.europa.eu/subscribe



Connect with us



echa.europa.eu/podcasts



European Chemicals Agency



[@one_healthenv_eu](https://www.instagram.com/one_healthenv_eu)



[@EU_ECHA](https://twitter.com/EU_ECHA)



[@EUECHA](https://www.facebook.com/EUECHA)



[EUchemicals](https://www.youtube.com/EUchemicals)